



AMVL VALUES STATEMENT

1. Who are we? Australian Migration & Visa Lawyers are *the* Australian Visa Specialists.

We commit to:

2. Operate in accordance with the Migration Agents Code of Conduct and the Legislative requirements that govern our profession. We appreciate our privileged position as professionals and will apply our knowledge and skills responsibly.
3. Respond to our Clients as soon as possible but in any event within 48 hours of receipt during a working week.
4. Recognising that our Clients are the foundation of our business and are our number one priority.
5. Provide personalised migration solutions resulting in the best possible visa outcome in the fastest and most economical way for our Clients to migrate to Australia.
6. Go out of our way to welcome all our Clients to Australia. To this end we will seek to provide additional services during and after the visa process to assist our clients in making a smooth transition into Australia.
7. Welcome feedback from our Clients and use this to improve our business every day.
8. Assist and empower our Employees to reach their full potential. They are the most valuable assets of our business. Their knowledge and dedication is what differentiates us from our competitors.
9. Actively cultivate a cooperative, supportive and harmonious workplace where information and ideas are exchanged freely.
10. Stand by our values and be proud of our work and our achievements.